

The theme and focus for the forum is **Reference and User Services Re-imagined**” Reference & User Services Librarians constantly reinvent themselves in order to stay relevant in today's libraries. They are

Moderator:

**Carmen Cole**, Information Sciences and Business Librarian, Penn State University

Speakers:

**Diane Robson**, Games and Education Librarian, University of North Texas

**Kate Shaw**, Director of Collections, Technical Services & IT, James V. Brown Library

**12:30- 1:30pm Lunchbreak**

**1:30pm- 2:00pm RUSA Achievement Award Presentation**

In this session we will recognize

**Michael Epstein**, Head of Reference Services, University of San Diego, Copley Library

**Sarah Kantor**, Studio Librarian, University of Tennessee Chattanooga

**Elizabeth Kocovar-Weidinger**, Head of Research and Instruction Services, Virginia Military Institute

**Juliana Morley**, Head of Public Services, Biola University

**Kelly Safin**, Librarian, University of Pittsburgh at Greensburg

## **2:55 pm-3:30 pm Accessibility: Its Easier than You Think**

One-quarter of your patrons have a disability. Are you meeting their needs? Join us to get an overview of best practices in library accessibility in the physical, sensory and information realms. Serving patrons with disabilities is easier than you think and it starts with you!

SPONSOR: Accessibility Assembly

Speaker: Michael Epstein, Sarah Kantor, Elizabeth Kocovar-Weidinger, Juliana Morley, Kelly Safin  
: 10:00 AM

collaborating with the "Black Students in Business" student club to develop a business case about Nike; they will consider important factors when teaching to pre-university age groups; and they will co-create a takeaway document to support their own program creation.

SPONSOR: BRASS (Business Reference and Services Section)

Speakers:s:

student centered learning within information literacy instruction, student research consultants, and student ambassador outreach initiatives.

Sponsor: First Year Experience Interest Group

Speakers:

**Bridgid Fennell**, Research & Instructional Services Librarian, California State University

**Lanyi (Summer) Peng**, Business and Economics Librarian, California State University

**Heidi Senior**, Reference/Instruction Librarian, University of Portland