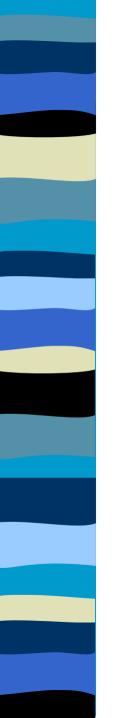
ALA Office for Accreditation Appeals Process

Adopted by the ALA Executive Board January 2003



The New Appeal Process Major Features & Changes

> COA Procedural Changes

- Conditional status required before accreditation can be withdrawn
- Notice of concern for use between reviews
- Improved written communication
- New precandidacy & candidacy procedures
- ERP receives correspondence log before

The New Appeal Process

The ALA Appeal Process Role of the ARC

> The charge of the ARC is to review the

The ALA Appeal Process Burden of Proof

- The appealing institution has the burden of proving:
- That the COA committed clear error in making its accreditation decision.
- > That this error resulted in an unfair decision.
- > That the error falls within the grounds for appeal (See *AP3*, IV.2.1).

The ALA Appeal Process Grounds for Appeal

In the appeal, the institution cannot include information about the program that was not submitted during the review process or about changes at the program that occurred after the COA's decision.

The ALA Appeal Process Evidence

- The ARC may not consider any new evidence in making its decision.
 - The only evidence that may be considered is evidence that was presented to COA during the original review process, the COA decision document, the institution's appeal document, and COA's response to the appeal (if any).

The ALA Appeal Process Possible Decisions of the ARC

- The ARC determines whether the COA followed established published procedures and reached its decision in a fair manner.
 - The ARC does <u>not</u> determine whether it would have reached the same conclusion as the COA
- The ARC can make one of two decisions: 1) to uphold the COA's decision or 2) to remand the decision back to the COA with comment.
- The ARC writes a report that explains all of the reasons and evidence relied upon in reaching its decision which is sent to the the Executive Board.

The ALA Appeal Process Possible Decisions of the EB

- The Executive Board reviews the ARC's report and decision and can make one of two decisions:
 - To uphold the COA's decision or
 - To remand the decision back to the COA with comment.
 - The Executive Board members:

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- Do determine whether the ARC committed clear error by failing to follow established published procedures, resulting in an unfair decision or by reaching an arbitrary or capricious conclusion.
- Do <u>not</u> determine whether they would have reached the same conclusions as the COA and/or the ARC.

The ALA Appeal Process Conclusion of the Process

- The Executive Board sends a report of its decision and the ARC's decision and report to the institution, the COA, ARC members, and the ALA President within ten (10) business days of the Board's receipt of the ARC report.
- If the Executive Board upholds the COA's decision, then the COA's decision is considered final.
- If the decision is remanded back to the COA, COA will re-review the program based on the Program Presentation, ERP report, school response, decision document, appeal document, the COA's response to appeal, the ARC decision and report, and the Executive Board report and decision.



The ALA Appeal Process Conflict of Interest

- A person cannot serve on an ARC for any institution at which that person:
 - Received a graduate-level degree.
 - Is currently, or has ever been, an employee or paid consultant.
 - Is related by blood or marriage to an employee at that institution.
 - Served on the COA when it made the last accreditation decision for that program.
 - Served on an EP 9797 171^{#7}m.

The ALA Appeal Process Duties of the ARC

- > Objectivity
- > Time commitment
- Adherence to the appeal process
 policies and procedures (See Section IV of AP3) 0 25.98 -25.98 0 318.98 0 318.98