



Serving Non-English Speakers: 2007 Analysis of Library Demographics, Services and Programs

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Summary

American Library Association (ALA) study provides new information about library services and programs developed for non-English speakers, including effectiveness of services, barriers to library use, most frequently used services and most success library programs by language served.

These study findings can provide a venue for developing better and more precise materials, services and programs for those linguistically isolated. Librarians can better predict what specific language materials and services may be required to optimally serve non-English speaking groups by learning from the experiences of librarians in other parts of the country serving these groups. Research and